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## **Is MassHealth your primary health insurance? Have you received an envelope with a green stripe?**

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If you answer yes to either of these questions, *here are things you should know:*

- Your MassHealth benefits *are not* changing.
- As of March 1, you may be enrolled in a new health plan.
- You may have to change providers- this includes specialists, hospitals, home health agencies, equipment vendors etc.
- You will be able to see your current providers, and use your current home health agency and vendors up until March 30.
- It is possible that some of your current providers may be able to contract with your plan starting March 1.
- If you have a surgery or other procedure scheduled to happen after March 30
- If you have a piece of durable medical equipment scheduled to be delivered after March 30

If you answer yes to either of these questions, *here are things you should do!*

*First: Open the envelope with the green stripe, on it!*

- Have you been enrolled in a new plan? If yes, call that plan ASAP to find out which of your providers you will be allowed to continue getting care from. This may include doctors, hospitals, home care agencies etc.
- Are you still enrolled in your current plan? If yes, call the plan ASAP. Do not assume anything! Some of your providers may no longer be part of your current plan. This may include doctors, hospitals, home care agencies etc.

*Second: If you have not received or need more information.*

- Call MassHealth at 1-800-841-2900.
- Visit the new MassHealth website at [www.masshealthchoices.com](http://www.masshealthchoices.com).
- Go to <https://my.mahealthconnector.org/enrollment-assisters> to find an enrollment assister in your community.

If you are not receiving satisfactory answers, we will be logging your concerns and bringing them to MassHealth. Contact:

BCIL (Shaya French: [sfrench@bostoncil.org](mailto:sfrench@bostoncil.org))

DPC (Lenny Somervell: [lsomervell@dpcma.org](mailto:lsomervell@dpcma.org) or Maggie Sheets: [Msheets@dpcma.org](mailto:Msheets@dpcma.org) )