MASSHEALTH IS CHANGING:
DON'T BE LEFT OUT IN THE COLD

Disability Advocates Advancing our Healthcare Rights
WHY CHANGES ARE NEEDED

- Healthcare costs are rising
- People are not getting the care they need
- Medical, Behavioral Health and LTSS (Long-Term Supports and Services) providers do not work together
CHANGES COMING TO MASSHEALTH

• “Accountable Care Organizations” (ACOs)

• Coordinated care “care teams”

• Integrated medical and behavioral health services
WHAT IS AN ACO?
WHAT IS A CARE TEAM?
INTEGRATED CARE

Primary Care

Mental Health

Substance Abuse

LTSS
ADVOCACY: WHO GETS THE DOLLARS?

Community-based and healthcare organizations

Big hospitals and medical provider groups
ADVOCACY: GOVERNANCE
ADVOCACY: IT'S NOT ABOUT THE PAYER

Equal Access to Healthcare
**Conflict-free care**

**Conflict-Free Case Management**

- Separation of case management from direct service provision
- Separation of eligibility determination from direct service provision

- Individuals performing evaluations, assessments, and plans of care cannot be:
  - Related by blood or marriage to the individual or any of the individual’s paid caregivers
  - Financially responsible for the individual
  - Empowered to make financial or health-related decisions on behalf of the individual

**Hospital access**

ADVOCACY: ADA COMPLIANCE
ADVOCACY: CONSUMER CHOICE

Open network

Closed network
ADVOCACY: CARE TEAM COMPOSITION

CARE TEAM

- Doctor
- Physician assistant
- Nurse
- Physical therapist
- Occupational therapist
- Acupuncturist
- Lawyer?
- Social worker
- Nutritionist
- Employment counselor?
ADVOCACY: PRIVACY
ADVOCACY:
LONG-TERM SERVICES AND SUPPORTS (LTSS)

Certified peer specialists

Personal Care Attendants
ADVOCACY: LTSS

Transportation

Durable Medical Equipment
ADVOCACY: ENHANCED SERVICES

No co-pay

Access to oral health
ADVOCACY: OTHER SERVICES

Housing supports

Supportive Housing

Food and nutrition
WHAT YOU CAN DO

- Join DAAHR’s advocacy
- Tell us what is important to you
- Tell your friends and family members about the changes that are coming
- Ask your providers if they know about the changes in MassHealth
- Attend stakeholder meetings
- Email MassHealth.Innovations@State.MA.US